

Atlantic City Electric
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Important information about our new electric meter installations.

June 3, 2021

Dear Government Official:

As part of our ongoing work to maintain safe and reliable energy service, we have begun installing smart meters, also referred to as advanced metering infrastructure, as part of our routine meter installations. The enhanced functionality of these new meters will only be enabled when the New Jersey Board of Public Utilities (BPU) approves our Smart Energy Network initiative, and we have completed upgrading the local energy grid with specialized networking equipment.

Currently, this change is affecting routine meter installations for a small portion of customers, including net metering customers, new customers and emergent meter replacements. Following the meter installation, we are leaving a door hanger informing the customer that we have installed a smart meter but that the enhanced functionality has not been enabled. Due to this notification, I wanted to make you aware should any inquiries come to your office.

Our proposed Smart Energy Network initiative, which includes installing smart meters and upgrading the local energy grid, is currently being considered by the BPU. The proposed initiative will enhance the local energy grid's reliability and resiliency, improve customer service and help customers save money and energy.

Benefits of the proposed Smart Energy Network include:

- Enhanced reliability with faster and more efficient power restoration for homes or businesses, especially following increasingly common severe weather events.
- Improved online features so you can view more detailed energy use information to help save money and energy.
- New opportunities for you take control of your energy use and reduce usage during peak savings days, earning credits on your bill and helping the environment.
- Better integration of new clean energy technologies and services, including clean electric transportation, rooftop and community solar, and battery storage.
- Better customer experience through upgraded technology that will improve billing operations.

To learn more, visit atlanticcityelectric.com/SmartEnergyNetwork.

Sincerely,

Atlantic City Electric Governmental and External Affairs Team



YOU HAVE A NEW ELECTRIC METER

Sorry we missed you. As part of our ongoing work to maintain safe and reliable energy service, we have installed a new electric meter for your home or business.

We are now installing smart meters as part of our routine meter installations. The enhanced functionality of your new meter will only be enabled when the New Jersey Board of Public Utilities approves our Smart Energy Network initiative.

The Smart Energy Network will enhance the local energy grid's reliability and resiliency, improve customer service, and help customers save money and energy. You will receive more information about the new features available and timing for activation of your meter's enhanced functionality.

To learn more, visit atlanticcityelectric.com/SmartEnergyNetwork or call us at **800-642-3780**.



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